



Banner
University Health Plans



ICD-10 Z Codes

For Health-Related
Social Needs/SDOH

To help us fulfill our mission to make health care easier, so life can be better, Banner Health Plans wants to partner with you to incorporate Health Related Social Needs (HRSN) ICD-10 Z codes on the claims you submit. Z codes will help us better track and address health inequities and the social needs of our members. Any clinician (physician, nurse, social worker, community health worker, case manager, or other providers) can document a person's HRSN.

What are Health Related Social Needs?

Health related social needs (HRSN) are a person's unmet, adverse social conditions (e.g., housing instability, homelessness, nutrition insecurity) that contribute to poor health and are a result of underlying social determinants of health (conditions in which people are born, grow, work, and age).

Using Health Related Social Needs of Health ICD-10 Codes

Each member brings more to your office than symptoms they present on the surface. HRSN may affect a member's ability or willingness to follow their recommended treatment plan, so it's important to adopt a "whole-person" approach. Together we can help to remove barriers to improved health and help provide improved quality on our members.

What You Can Do:

- Educate staff on the importance and need to screen, document and code data on members' HRSN.
 - Ask members about their HRSN.
 - Document any HRSN by using the ICD-10 Z codes listed on this document and adding them to claims you submit to banner Health Plans.
-

| ICD-10CM Code Category | Problems/Risk Factors Included in Category |
|---|---|
| Z55.0- Z55.9 Problems related to education and literacy | Illiteracy, schooling unavailable, underachievement in a school, less than a high school diploma, no general equivalence degree (GED), educational maladjustment, and discord with teachers and classmates. |
| Z56.0-Z56.9 Problems related to employment and unemployment | Unemployment, change of job, threat of job loss, stressful work schedule, discord with boss and workmates, uncongenial work environment, sexual harassment on the job, and military deployment status. |
| Z57.0- Z57.9 Occupational exposure to risk factors | Occupational exposure to noise, radiation, dust, environmental tobacco smoke, toxic agents in agriculture, toxic agents in other industries, extreme temperature, and vibration. |
| Z58-Problems related to physical environment | Inadequate drinking-water supply, and lack of safe drinking water. |
| Z59.0- Z59.9 Problems related to housing and economic circumstances | Sheltered homelessness, unsheltered homelessness, residing in street, inadequate housing, housing instability, discord with neighbors, lodgers and landlord, problems related to living in residential institutions, inadequate food, lack of adequate food, food insecurity, extreme poverty, low income, and insufficient social insurance and welfare support. |
| Z60.0- Z60.9 Problems related to social environment | Adjustment to life-cycle transitions, living alone, acculturation difficulty, social exclusion and rejection, target of adverse discrimination and persecution. |
| Z62.0-Z62.898 Problems related to upbringing | Inadequate parental supervision and control, parental overprotection, upbringing away from parents, child in welfare custody, institutional upbringing, hostility towards and scapegoating of child, inappropriate excessive parental pressure, personal history of abuse in childhood, personal history of neglect in childhood, personal history of unspecified abuse in childhood, parent-child conflict, and sibling rivalry. |
| Z63.0-Z63.8- Other problems related to primary support group, including family circumstances | Absence of family member, disappearance and death of family member, disruption of family by separation and divorce, dependent relative needing care at home, stressful life events affecting family and household, stress on family due to return of family member from military deployment, and alcoholism and drug addiction in family. |
| Z64.0-Z64.4- Problems related to certain psychosocial circumstances | Unwanted pregnancy, multiparity, and discord with counselors. |
| Z65.0- Z65.8 Problems related to other psychosocial circumstances | Conviction in civil and criminal proceedings without imprisonment, imprisonment and other incarceration, release from prison, other legal circumstances, victim of crime and terrorism, and exposure to disaster, war, and other hostilities. |

If you have any questions, please email: providerexperiencecenter@bannerhealth.com