

## Provider Newsbrief – Apr. 25, 2022

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### Provider Manual Updates

Quarterly updates to the BUHP Provider Manual have been completed and will be effective May 25, 2022.

Reminder: These updates can be found on BannerUHP.com under the *Banner—University Family Care (ACC and ALTCS) Provider Manual*.

#### Key updates and changes:

- Links to Covered and Non-Covered Services were updated
- Comprehensive examination added to EPSDT screening requirements
- Clarification on identifying provider locations that provide physical access and accessible equipment/accommodations added – the provider directory identifies these locations with a “star” symbol next to the provider.
- A list of the most frequently used services requiring prior authorization was added to the prior authorization section
- Added protocols for prescribing opioids specified in AHCCCS AMPM 310-V to the Pharmacy section
- Claims reimbursement section – previously stated 2 years for recoupment, now corrected to 1 year per AHCCCS Policy 412.
- AHCCCS Behavioral Health Practice Tools added, Birth Through 5 High needs criteria updated, Resources for special populations added and Behavior Analysis added to Covered Services section
- All “Provider Relations” terms have been updated to “Care Transformation” (New name)
- Behavioral Health Employment information added
- All verbiage stating any claim received through the PEC or CC is considered a resubmitted claim
- Centers of Excellence Overview added