

Provider Newsbrief – Oct. 6, 2021

AHCCCS Housing Program Administrator Change

Effective October 1, the new statewide AHCCCS Housing Programs (AHP) Administrator is Arizona Behavioral Health Corporation (ABC) who subcontracts with HOM, Inc.

If you have housing through the Regional Behavioral Health Authorities (RBHA), there should be no change in the Housing Assistance Payments to your Landlord, Lease and/or housing situation. If you or your Landlord have concerns about payments or your Lease, please call HOM at 602-296-6954 or email them at AHP@HOMINC.COM.

To learn more about AHP, please visit this website www.AZABC.ORG/AHP, email AHPINFO@AZABC.ORG or call 602-712-9200.

If you need housing resources please contact your BUHP Care Manager or contact BUHP Customer Care at 800-582-8686.

Banner University Health Plans look forward to working closely with ABC & HOM!

From the AHCCCS Integrated Care/System of Care unit:

AHCCCS communicated information to Contractors in June 2021 regarding the Child and Adolescent Level of Care Utilization System (CALOCUS). The information included instructions on how provider agencies should sign up with Deerfield Behavioral Health (Deerfield). The due date for signing up was July 1, 2021. Since then, it has come to AHCCCS' attention that some providers are experiencing challenges in receiving CALOCUS Training Completion Certificates through Deerfield. Our understanding is that many trainees are:

- participating in screen sharing sessions
- have not registered to attend the training or
- are not attending the training individually

All trainees are required to **individually register and individually attend the training**. One person cannot log in and have others participate with them during the training.

AHCCCS' contract states that the CALOCUS may be administered by anyone who has training in the use of the instrument. This is verified and tracked through the certificate of completion obtained at the conclusion of the CALOCUS training offered by Deerfield. Training certificates will not be provided to those that are not registered AND logged in as attendees. Deerfield reviews this policy at the beginning of each training. This serves to allow verification of exactly who attended and length of that attendance and to ensure certificates are provided only to those that attend and complete the training.

To meet compliance requirements for CALOCUS training, AHCCCS is hereby informing all Contractors and their subcontracted providers that the CALOCUS training requirements specified by Deerfield shall be followed as required by any and all staff who will be administering the CALOCUS. In order to obtain a certificate of completion, those staff who have not registered for and completed the CALOCUS training individually will each be required to do so, even if they took the training previously as part of a shared process.

If you have questions regarding CALOCUS training requirements related to AHCCCS contract, please reach out to the Contract Compliance Officer at the health plan with whom you have a contract. If you have questions regarding the Deerfield training itself, please contact Matthew Monago at www.mmonago@journeyhealth.org.

As a point of clarification, please be aware that there are no training costs to you or your agency. A specific training discount code would have been provided to your organization signed the initial user agreement.

Community Reinvestment Program applications due Oct. 29

The application process is now open for the Banner – University Family Care Community Reinvestment Program. Additional information and the link to apply is included on the flier that follows this page.



Community Reinvestment Program

To help us fulfill our mission to make health care easier, so life can be better, Banner – University Family Care (B – UFC) created the Community Reinvestment Program. The program provides philanthropic support to community-based organizations to improve access to health services and to enhance public health. Our Community Reinvestment Program seeks to support healthcare providers and nonprofit entities that have developed, or seek to develop, innovative practices related to healthcare service delivery, with particular emphasis on whole-person integrated healthcare and social determinants of health.

B – UFC will make community reinvestment funding available to organizations based on internally established priorities related to the health and wellbeing of our members and the communities we serve.

B – UFC is currently seeking proposals related to Social Determinants of Health (SDOH). SDOH are the living conditions that affect a person’s ability to be healthy. Examples of SDOH include access to healthcare, employment, education, housing, transportation, and food. B – UFC recognizes that SDOH have a major impact on people’s health, well-being, and quality of life, which is why our community reinvestment funding program is prioritizing applications that address SDOH in our communities.

Priority given to applicants that serve Banner members and AHCCCS populations.

Application Process

Please complete and submit a Community Reinvestment Application form by visiting:

<https://www.banneruhp.com/about-us/community-reinvestment>

Applications must be received by close of business on Friday, October 29, 2021 to be considered.

Funding decisions are made by B – UFC based on its established criteria and availability of funding. Funding decisions are made at the sole discretion of B – UFC.

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